

GALE Befriending Referral Form

Name	CHI	DOB
Has the client given consent for this referral? If no, reason		
Address		
Post code		
Home Phone Number		
Mobile Number		
Email address if available		
Main Carer		
Relationship		
GP Practice & GP Name		
Contact Details		
Relevant diagnosis information		
Reason for referral		
Support currently in place		
Risk factors for staff		
Name of referrer/Designation		
Contact details of Referrer Address & Phone No		
Service information leaflet given: If no, reason:		
Signature of Referrer		
Signature	Date	

Please send this referral form to Volunteering@galeteam.co.uk

FAO Volunteer Coordinator, The GALE centre, Gairloch, IV21 2BH

Contact details for service: Donna Miller

Telephone	01445 712071
Mobile	07796 807076
Email	volunteering@galeteam.co.uk

Guidance for referrers:

The GALE Befriending Service is available in Gairloch and Loch Ewe (from Kinlochewe out to Gairloch and up to Badcaul).

The service is a befriending service which provides social and practical support to people who are experiencing loneliness and isolation. Each client is different therefore the help and support offered is tailored to their individual needs. Each volunteer delivering the service is trained and supported by Highland Hospice staff. For some clients this might be keeping them company or going out on trips whilst for others the support enables their family carers to have time to themselves knowing their loved one is being well looked after. It's the real connection with volunteers which is at the core of this service being just what the client's and their families want and need.

GALE Befriending Volunteers are not allowed to become involved in personal care, medical care, domestic tasks, such as cooking and cleaning, or financial and legal matters. They are not counsellors.

Eligibility criteria:

People aged 18+ who are experiencing loneliness and isolation

Process after referral:

Once the referral form has been received the Volunteer Coordinator will then contact the person to discuss their particular needs and interests following which they will be matched with a volunteer. You will receive information on the outcome of your referral.

Data Protection

This information is collected for the purpose of the management of GALE Befriending Service. It will be stored and managed in accordance with GALE Data Protection and Confidentiality Policies and Procedures which all conform with current data protection legislation. It will not be shared without the prior consent of the person it applies to.

Office use:

Referral form received	
Outcome communicated to referrer	
Befriender Allocated	